

# **MANAGED SECURE ENDPOINT**



## WHY CHOOSE A MANAGED SERVICES?

### 1. Predictable & Scalable Spending

- Predicting operating expenses can be difficult for any organization when investing in IT needs up front. With **NSI Advance Managed Services**, expenses are consolidated into a predictable fixed monthly cost.

### 2. Gain More Time Back for Your Team

- Freeing up your team to focus on other objectives - Hiring an IT team is expensive and time-consuming. **NSI Advance Managed Services** Provide specialized services to fill any gaps in an organization's expertise.

### 3. 24/7 Support - NSI Advance

**Managed Services** is comprised of a dedicated team of experts ready to look after your company's systems and resolve issues, regardless of the hour.

### 4. Access to the Best Engineers, Expertise, and Experience - NSI

**Advance Managed Services** provide your organization access to a team of experts with a high-level skill set that your companies may not have access to.

### 5. Proactive Monitoring &

**Issues Resolution** - Monitoring and managing companies IT helps catch issues before they escalated into serious issues.

### 6. Proactive Security Support - A Managed Services Provider familiar with security helps reduce risks

**NSI Advance Managed Services** implement security strategies that ensure your security profile is always up to current standards. Companies will have experts on hand who know the ins and outs of the entire industry as well as security and compliance concerns.

### 7. One Point of Contact -

Companies no longer have the need to maintain a list of vendors for every IT related equipment. **NSI Advance Managed Services** simplify your partner relationship.

### 8. Future Road Mapping Support

- **NSI Advance Managed Services** make it easier to scale, update, and employ the latest technologies. Our team of experts will provide advice to ensure your organization is making the best decisions relating to your business and challenges.

## **WHAT IS NSI ADVANCE MANAGED SECURE ENPOINT**

**NSI Advance Managed Secure Endpoint** implements endpoint security to reducing device-level security risk.

### **#1 Monitoring**

Receive System health monitoring and remediation - Automated monitoring and ticket generation with SLAs to ensure maximum uptime with priority queuing and after hours P1 support. Monitoring and alerting on critical security vulnerabilities.

### **#2 Move, Add, Change**

You also get Move, Add, Change, and Deletion services for endpoints and user accounts. Configuration changes, without changing the design of the network needed for day to day operations.

### **#3 Version Control, Software Updates, Patch Management, Code Upgrades**

With **NSI ProCare Managed Secure Endpoint** your current version is always the NSI recommended version, applying updates/patches, and monitoring compliance.

### **#4 License Review**

**NSI Advance Managed Secure Endpoint** provides a semi-annual review of license compliance and entitlement.

### **#5 Best Practice Review**

Design and configuration review(s) based on NSI best practices Hardware End of Life Status Notifications of hardware EOLife/Support status changes.



**ADVANCE  
MANAGED  
SERVICES**

#### **#6 Ticket Tracker Portal Access**

Access to NSI's Ticket Tracker Portal for management of your account, devices, projects, and tickets.

#### **#7 Business Alignment Meetings | Reporting**

Regular cadence reviews of historical ticket, SLA performance, and reporting

#### **#8 Network Documentation & Backups**

Provides technology specific documentation and configuration/application back-ups.



**[www.nsi1.com](http://www.nsi1.com)**

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